

JOB DESCRIPTION

Essex County, VA

Job Title	Library Assistant
Department	Library
Category	Full Time/Part-Time
FSLA	Non-Exempt
Pay Grade	
Report to:	Director of Library
Supervises:	NA

JOB SUMMARY/PURPOSE

This position performs administrative and technical work at the Circulation Desk to provide customer service to all Library patrons. The position will assist patrons in finding items, assist with light research, assist with use of computers, work the circulation desk as needed and help with various library programs. The Library Assistant is responsible for maintaining and improving upon the efficiency and effectiveness of all areas under his/her direction and control.

ESSENTIAL JOB FUNCTIONS

(The essential functions or duties listed below are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.)

- Works the circulation desk, checks books in and out, and answers the telephone and questions at the desk including light reference questions;
- Assists patron with reader service and recommendations for books;
- Assists patron with use of computers, explanation of hand-held devices, use of career service software, printing documents, email use, use of fax and basic Microsoft systems; performs troubleshooting on library computers and equipment;
- Shelves books; ensures the accurate placement of books on shelves and weeding books from the shelves;
- Registers patrons in library programs and helps them find books and materials they seek; performs light research for patrons or directs them to the Library Director or Library Youth Services Specialist;
- Places holds on books, assists with interlibrary loan programs - lets patrons know when books are available for pick-up;
- Assists with displays in the window, on shelves and for various programs, assists with public relations pieces for program or entering information on social media;
- Assists with genealogical work;
- Issues overdue notices for late materials; collects money for fines and book sales;
- Prepares library program materials and assists with program activities;
- Ensures that all work is conducted in a safe manner and all work safety practices are followed;
- Performs similar or related work as required, directed or as situation dictates;
- Assists other department staff as needed to promote a team effort to serve the public;
- Continues training; keeps current with library trends;
- Consistent on-site and on-time attendance is essential for this position based on assigned schedule.

MINIMUM REQUIREMENTS TO PERFORM WORK

Education and Experience:

- High school diploma or any equivalent combination of education, training and experience that provides the requisite knowledge, skills and abilities for this job, supplemented by two (2) years of library, customer service, computer experience and/or public service experience.

Licenses or Certificates:

- None

Knowledge, Skills and Abilities:

- Knowledge of the Dewey Decimal system or the ability to learn it on the job;
- Knowledge of summer reading program rules and procedures;
- Knowledge of the standard practices of professional library and information sciences to perform required library duties;
- Knowledge of library technology (e.g., computers, software/hardware, automated circulation systems, etc.) used in professional library and information sciences to perform required library duties;
- Knowledge of research methodologies (e.g., search engines, books, etc.) used in professional library and information sciences to perform required library duties;
- Knowledge of Virginia history and/or genealogy is especially valuable for this position;
- Knowledge of the use of library catalogs used in professional library setting;
- Skill to use and explain information tools in order to assist library patrons in the effective use of library services;
- Deals tactfully and courteously with the public;
- Upholds established library policies and procedures;
- Ability to work effectively in a team environment in order to promote safety and security of the institution and equal access for all library patrons;
- Ability to understand and follow oral and written directions;
- Ability to work cooperatively with others, especially children;
- Ability to sort and file alphabetically and numerically;
- Ability to use computer software, keyboard and mouse;
- Ability to handle the collection of fines and book sales;
- Ability to maintain and protect confidential information.

Physical and Mental Requirements:

Work Environment

	None	Under 1/3	1/3 to 2/3	Over 2/3
Outdoor Weather Conditions	X			
Work in high, precarious places	X			
Work with toxic or caustic chemicals	X			
Work with Dust or airborne particles		X		
Work near moving mechanical parts	X			
Risk of electrical shock	X			
Vibration	X			
Equipment Used – Computers, office equipment, books, phone				X

Physical Activity

	None	Under 1/3	1/3 to 2/3	Over 2/3
Standing			X	
Walking		X		
Sitting			X	
Talking & Hearing				X
Using hands/fingers to handle/feel			X	
Climbing short step stool		X		
Stooping, kneeling, crouching, crawling		X		
Reaching with hands and arms			X	
Tasting or smelling	X			
Bending, pulling, pushing library cart			X	
Other-Driving	X			
Other-Describe _____				

Lifting Requirements

	None	Under 1/3	1/3 to 2/3	Over 2/3
Up to 10 pounds		X		
Up to 25 pounds		X		
Up to 50 pounds	X			
Up to 75 pounds	X			
Up to 100 pounds	X			
Over 100 pounds	X			

Noise Levels

	None	Under 1/3	1/3 to 2/3	Over 2/3
Very Quiet (forest, isolation booth)	X			
Quiet (library, private office)			X	
Moderate noise (computer, light traffic)				X
Loud Noise (heavy equipment/traffic)	X			
Very Loud (jack hammer work)	X			

Vision requirements

- Close vision (i.e. clear vision at 20 inches or less)
- Distance vision (i.e. clear vision at 20 feet or more)
- Color vision (i.e. ability to identify and distinguish colors)
- Peripheral vision (i.e. ability to observe an area that can be seen up and down or left and right while the eyes are fixed on a given point)
- Depth perception (i.e. three-dimensional vision, ability to judge distances and spatial relationships)

(This job description does not constitute an employment agreement between the employer and employee. It is used as a guide for personnel actions and is subject to change by the employer as the needs of the employer and requirements of the job changes)